

Community Services and Programs Commission
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Shawn Sullivan, Secretary
Gina Meier-Hummel, Commissioner



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Sam Brownback, Governor

October 15, 2013

Dear KanCare I/DD Program Participants,

You are getting this letter because you receive services under the Intellectual and Developmental Disability (I/DD) Program. This letter provides you with more information about I/DD services being included in KanCare on January 1, 2014.

What is KanCare?

KanCare is the new name for the Medicaid program in Kansas. KanCare currently provides your dental, behavioral health, medical, pharmacy and vision services through a managed care organization (sometimes called an MCO). Kansas has three KanCare MCOs: Amerigroup Kansas, Sunflower State Health Plan, and UnitedHealthcare Community Plan.

Who is my MCO?

Your medical card identifies your MCO.

Amerigroup RealSolutions
www.myamergroup.com/ks
Effective Date:
Date of Birth:
Amerigroup #:

Amerigroup Kansas
KanCare Program

Member Name:
Medicaid or CHIP Number:
Primary Care Provider (PCP):
PCP Telephone #:
Vision: 1-855-866-2623
Dental: 1-855-866-2627
Member Services and Behavioral Health: 1-800-600-4441
Amerigroup On Call Nurse Helpline: 1-866-864-2544

Amerigroup Kansas
1-800-600-4441

SUNFLOWER STATE
Effective Date:
Date of Birth:
KanCare #:

Name:
Medicaid #: R: US Script
Effective Date:
PCP Name:
PCP Phone:

If you have an emergency, call 911 or go to the nearest emergency room (ER). If you are not sure if you need to go to the ER, call your PCP or Sunflower State's 24/7 nurse line at 1-877-644-4623 (TDD/TTY 1-888-282-6423).

Sunflower State Address: Four Pine Ridge Plaza
8325 Lenexa Drive, Suite 200, Lenexa, KS 66214
www.SunflowerStateHealth.com

Sunflower State Health Plan
1-877-644-4623

UnitedHealthcare Community Plan
Health Plan (80843) 911-96385-07
Member ID: 999999999999 Group Number: XXXXXX
Member: Subscriber Brown Payer ID: 96385
PCP Name: Provider Brown/Provider Group
PCP Phone: (999) 999-9999
Effective Date: 99/99/9999
Administered by UnitedHealthcare of the Midwest, Inc.

Rx Bin: 610494
Rx Grp: ACUKS
Rx PCN: 9999

UnitedHealthcare Community Plan
1-877-542-9238

If you do not have a medical card, please call the KanCare consumer line at 1-866-305-5147.

Can I change my MCO?

Yes, you can change your MCO during open enrollment. Every year, you will receive a KanCare Enrollment Packet about the three MCOs and the different benefits they offer. Then, you will have 90 days to make your decision by calling the number in the packet or sending in the form included in your packet. If you are happy with your MCO, you do not have to do anything.

What does this mean for you?

On January 1, 2014, KanCare will also cover your home and community based (HCBS) services and targeted case management. Some of the program must receive final approval by the federal government first. There are 12 services under the I/DD Program. You may be receiving some or all of the I/DD Program services. Those supports and services are:

- Assistive Services
- Medical Alert-rental
- Overnight Respite
- Residential Supports
- Specialized Medical Care
- Supportive Home Care
- Day Supports
- Financial Management Services
- Personal Assistant Services
- Sleep Cycle Support
- Supported Employment
- Wellness Monitoring

What is the same?

You can still access services through the Community Developmental Disability Organization (CDDO). Your CDDO will still do the eligibility assessment for the IDD program every year. You can keep your targeted case manager (TCM) and service providers of your choice.

Your Plan of Care will still be reviewed every year by your TCM and updated as your needs change. No changes to your existing plan of care will occur until your MCO and TCM create a new plan of care with you.

What is different?

You will get a care coordinator from your MCO. A care coordinator is the person from your MCO who will work with your targeted case manager to develop your plan of care and make sure you have the services you need. No changes to your existing plan of care will occur until your MCO and targeted case manager create a new plan of care. Your care coordinator can help you understand your KanCare benefits, arrange medical appointments, find services, and access a specialist for your behavioral or physical healthcare needs.

What if I have a problem?

You can always call your targeted case manager, community service providers, CDDOs, or MCO care coordinator.

If you cannot resolve your concerns, you can contact the KanCare Ombudsman to help you understand your rights at 1-855-643-8180.

Please contact KDADS at 785-296-4986, if you have any questions.



Aquila Jordan, Director
KDADS/Home and Community Based Services

Important Information

What is KanCare?

KanCare is the new name for the Medicaid program in Kansas.

What is an MCO?

An MCO is a managed care organization that is responsible for making sure you get the care that you need. Amerigroup, Sunflower, and United are the MCOs in Kansas.

What is a Care Coordinator?

A care coordinator is the person from your MCO who will work with your targeted case manager to develop your plan of care and make sure you have the services you need.

What if I am happy with my current MCO?

You do not have to do anything.

What if I want to change to a different MCO?

You can call the number or send in the form included your packet.

KanCare Information:

1-866-305-5147

KanCare Ombudsman:

James Bart at 1-855-643-8180

KDADS Information:

General Info: 785-296-4986

Greg Wintle, IDD Program Manager
1-785-296-0935

Greg.Wintle@kdads.ks.gov

Visit our website often.

Find locations and times when will be in your area on December 2nd-5th.

IDD Program: www.kdads.ks.gov

KanCare: www.KanCare.ks.gov

We will post videos, update information, answer questions, and share information about events.